

Intellectual Property Office of Singapore  
Registry of Trade Marks

Circular No. 3/2018: Decommissioning of Email-Based IP<sup>2</sup>SG Accounts on 1 September 2018

## **Decommissioning of Email-Based IP<sup>2</sup>SG Accounts on 1 September 2018**

(Circular No. 3/2018, dated 8 August 2018)

As part of the Singapore Government's efforts to bring you greater convenience and security, we will be adopting SingPass and CorpPass as the only means to login to IP<sup>2</sup>SG. Consequently, all email-based accounts can no longer be used on 1 September 2018.

Having a single digital identity will increase convenience for customers who transact with Singapore government agencies like IPOS, as they no longer need to handle multiple login IDs. As SingPass and CorpPass are centrally managed, these systems are reviewed and updated regularly to provide greater functionality and security. In addition, CorpPass will also allow businesses greater control, as they will be able to grant and manage employee access to our digital services.

### Transacting with us on IP<sup>2</sup>SG

From 1 September 2018, you will only be able to login to IP<sup>2</sup>SG using a SingPass or CorpPass ID<sup>1</sup>.

#### Login Modes

**SingPass:** This login mode is applicable for individual filers (e.g., individuals applying to register IPs in their own name). Details on the eligibility criteria and registration process for a SingPass ID can be found on [www.singpass.gov.sg](http://www.singpass.gov.sg).

**CorpPass:** This login mode is applicable for corporate filers (e.g., employees applying to register IPs on behalf of their companies). Please note that business entities incorporated *outside* of Singapore can register for a CorpPass starting from 6 August 2018. CorpPass for non-Singapore entities will typically take a

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period of at least 5 working days to be created. For more information, please visit [www.corppass.gov.sg/corppass/registration/nonuen/nonsingpass](http://www.corppass.gov.sg/corppass/registration/nonuen/nonsingpass).

### Deadlines

Customers who are currently using email-based accounts and have deadlines due by 31 August 2018 are advised to quickly take the necessary steps to meet them.

For enquiries, please email us at [ip2sg@ipos.gov.sg](mailto:ip2sg@ipos.gov.sg), or speak to our customer service officers at (65) 6339 8616.

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<sup>1</sup> If you are not eligible for SingPass or CorpPass, you may submit your applications to us in person or approach an [IP agent](#). Hardcopy submissions are subject to service bureau/manual filing charges. Do note that Form CM2 (Request for Change in Name, Address and/or Singapore Address for Service) can only be submitted via IP<sup>2</sup>SG.

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