

## UEN FAQs

### 1. What is UEN?

UEN is the standard identification number of an entity. UEN is for registered entities as NRIC is for Singapore citizens. The UEN uniquely identifies the entity.

From 1 January 2009, all entities that are registered in Singapore, such as businesses, local companies, limited liability partnerships (LLPs), societies, representative offices, healthcare institutions and trade unions, will have a Unique Entity Number (UEN) as its identification number.

The UEN is used for your interaction with **government agencies**. UEN replaces all other identification numbers issued to you by different government agencies.

### 2. What is my UEN?

If you are a business or local company registered with the Accounting and Corporate Regulatory Authority (ACRA), there is no change for you. Your existing ACRA registration number is retained as your UEN.

If you are not a business or local company (e.g. limited liability partnership or society), a new UEN is issued to you by the government agency that registers or oversees you (known as UEN Issuance Agency).

To find out your UEN, a search function is now available on [www.uen.gov.sg](http://www.uen.gov.sg).

### 3. Who gets UEN?

UEN is issued to entities (such as businesses, local companies, LLPs, societies and representative offices) that

- have multiple interactions with government agencies
- are recognised by a UEN Issuance Agency (e.g. ACRA, ROS)

UEN is NOT issued to:

- Individuals
  - They interact with government agencies using their NRIC numbers
- Entities that have no or only one-off interactions with just one government agency
  - E.g. overseas company that sells products to government agencies on a one-off basis
- Sub-entities such as branches and divisions of an entity

#### **4. Who issues UEN to me?**

Businesses and local companies currently registered with the Accounting and Corporate Regulatory Authority (ACRA) retain their ACRA Registration Number as their UEN. Other than business and local registered companies, all other registered entities is issued with a new UEN.

To find out which agency is your UEN Issuance Agency, you may visit the UEN website at [www.uen.gov.sg](http://www.uen.gov.sg). The contact information of the UEN Issuance Agencies and a FAQ section titled "Ask UEN" is also available at the same website.

#### **5. How does the implementation of UEN change my way of transacting with IPOS?**

The changes have been kept minimal to minimize the impact on you. As such, the implementation of UEN for IPOS will only affect the use of UEN for Agents. It is a look-up function for Agent Code using the UEN. In the event that an agent forgets his agent code, the new look-up function allows querying for the agent code using the agent's UEN. If there is a match, the corresponding agent code(s) shall be displayed.

The links to the new look-up function for eTrademarks, eDesigns and ePatents can be found below:

- [eDesigns](#)
- [eTrademarks](#)
- [ePatents](#)

#### **6. How does the implementation of UEN change my way of transacting with IPOS if I am not an agent?**

If you are not an agent, there will be no change to the way you transact with IPOS. All transaction processes would remain status quo. However, in the future, IPOS would be developing a new IP system and in that system, customers can transact with IPOS using their UEN.